



2015 / Annual Report



Village of Lake Zurich
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847.438.5141 | LakeZurich.org



LEADERSHIP LAKE ZURICH

THE LAKE ZURICH BOARD OF TRUSTEES AND EXECUTIVE TEAM

Ray Keller
Village Manager

Roy Witherow
Assistant Village Manager

Steve Husak
Police Chief

John Malcolm
Fire Chief

Jodie Hartman
Finance Director

Michael Earl
Community Services Director

Michael Duebner
Innovation Director

Douglas Gibson
Human Resources Manager

Bonnie Caputo
Recreation Manager

Mike Brown
Public Works Manager



Mayor Tom Poynton



Clerk Kathleen Johnson



Trustee Jim Beaudoin



Trustee Jeff Halen



Trustee Marc Spacone



Trustee John Shaw



Trustee Jonathan Sprawka



Trustee Dan Stanovich

WELCOME MESSAGE

On behalf of the Village Board and Staff, I invite you to review the Village of Lake Zurich's accomplishments over the past year as presented in the **2015 Annual Report**. This document summarizes the Village's service to the community in 2015, which has been a year of transition and growth. The report reflects the Village's commitment to ethical and transparent leadership, responsible stewardship of its resources, and continuous improvement in the delivery of essential municipal services.

The Village looks ahead to 2016 and beyond to new opportunities to enhance our residents' quality of life and foster an advantageous business climate. We welcome any questions or suggestions that you may have about how the Village of Lake Zurich can better serve you.

Thank you.

A handwritten signature in black ink that reads "Ray".

Ray Keller
Village Manager



LAKE ZURICH

At the Heart of Growth

Lake Zurich is located in the northwest suburbs of Chicago approximately 25 miles from O'Hare International Airport and the City of Chicago. Incorporated in 1896, the Village is part of a growing Lake County, which saw its 2010 population increase to more than 700,000 residents.

Lake Zurich's population has more than quadrupled since 1960, as the Village has shared in the economic growth that has come from an expanding Chicago metropolitan area.

Lake Zurich has developed into a community with above-average wealth and housing values and has a balanced tax and revenue base. The Village is known for its excellent schools and abundant recreational opportunities for its residents.

Our community has derived many benefits from its environmental, geographical, and transportation attributes working together with the Village's practice of long-range community planning.

HISTORIC POPULATION

1950	850
1960	3,458
1970	4,082
1980	8,222
1990	14,927
2000	18,104
2010	19,631
2014	20,054

★ KEY DEMOGRAPHICS ★

LAND AREA: 6.77 SQUARE MILES

PERSONS PER SQUARE MILE: 2,951.8

ETHNICITY:

WHITE 82.6%, HISPANIC 7.7%,
ASIAN 7.4%, AFRICAN-AMERICAN 1%,
OTHER 1.3%

MEDIAN HOUSEHOLD INCOME:

\$107,676

MEDIAN HOME VALUE: \$345,700

HOUSING UNITS: 6,789

MEDIAN AGE OF RENTER/OWNER: 38

PERSONS PER HOUSEHOLD: 3.15

MEAN TRAVEL TIME TO WORK: 31.2
MINS

PERSONS BELOW POVERTY LEVEL:

4.2%

EDUCATION LEVELS:

BACHELOR DEGREES 33.9%
GRADUATE DEGREES 18.7%

ESTABLISHED COMMUNITY:

LIVED HERE FOR 5+ YEARS 44.7%

PRIMED FOR CONTINUED GROWTH:

GROWTH SINCE 2000 16.8%
POPULATION WITHIN 5 MILES 89,139
HIGH TRAFFIC COUNTS
45,000 DAILY AVG ON RAND RD
20,000 DAILY AVG ON RTE 22

LAKE ZURICH 'S LARGEST PRIVATE EMPLOYERS

Echo, Incorporated	805
Peapod	506
Smalley Steel Ring, Co.	496
Termax Corporation	415
Insight Beverages	150
D&W Fine Pack	180
All American Exterior Solutions	151

2014-19 STRATEGIC PLAN

At the Heart of Strategy

OUR VISION

Lake Zurich is THE premier community in Lake County offering a quality way of life, a thriving economy, diverse opportunity, and a commitment to fostering civic pride through community participation and ethical, professional governance.

Strategic planning is an important tool that has been embraced by the Village Board and Executive Team. By evaluating the Village's current position, identifying areas for improvement, and setting goals for future years, a blueprint is created that provides the focus necessary to achieve organizational and performance excellence.

April 2015 marked the completion of Year 1 of the Strategic Plan, resulting in foundational progress in five over-arching strategic goals and 41 related objectives. Some highlights of Year 1 include:

- ◆ Saving the failing TIF District through innovative actions such as a TIF extension, boundary redistricting to maximize increment, debt restructuring to provide cash relief, and creation of a second TIF to reset values to post-recession levels.
- ◆ 26 businesses opening on Routes 12 & 22, boosting retail while decreasing dependency on residential taxes and expanding our role as the economic hub of southwest Lake County.

OUR MISSION

The mission of the Village of Lake Zurich is to provide our residents and businesses with exceptional quality municipal services. We will achieve this through strategic planning, fiscal responsibility, and transparent, accessible, and responsive municipal leadership and staff. This will result in continually improving quality-of-life and return on investment for all stakeholders in the community.

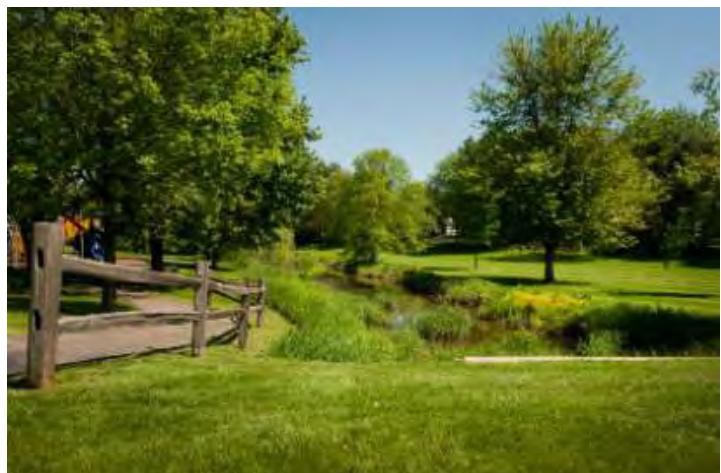
STRATEGIC GOALS

- ★ **Financial Sustainability**
- ★ **Development**
- ★ **Infrastructure**
- ★ **Service Sustainability**
- ★ **Civic Engagement**

- ◆ Completion of aggressive Emerald Ash Borer action plan for removal of over 2,700 dying trees ahead of schedule, reducing potential public hazards.
- ◆ Establishing performance measurements in monthly department data reports, the first step in moving toward a true performance management system.
- ◆ Launching the online [Transparency Portal](#) to boost engagement and nurture ethical government, receiving recognition from the Illinois Policy Institute.

The complete Year 1 Strategic Progress report is available at [Lake-Zurich.org](#).

It is planned that in Year 3 of the Plan the Village will be able to take advantage of the *Insights* program developed by the International City/County Management Association which can enable a unit of local government to track performance metrics and benchmark performance with other jurisdictions.



2015: A YEAR OF CHANGE

At the Heart of Better Ways of Doing Things

IMPROVING MUNICIPAL OPERATIONS TO SAVE YOUR TAXES

PARTNERING WITH LAKE COUNTY

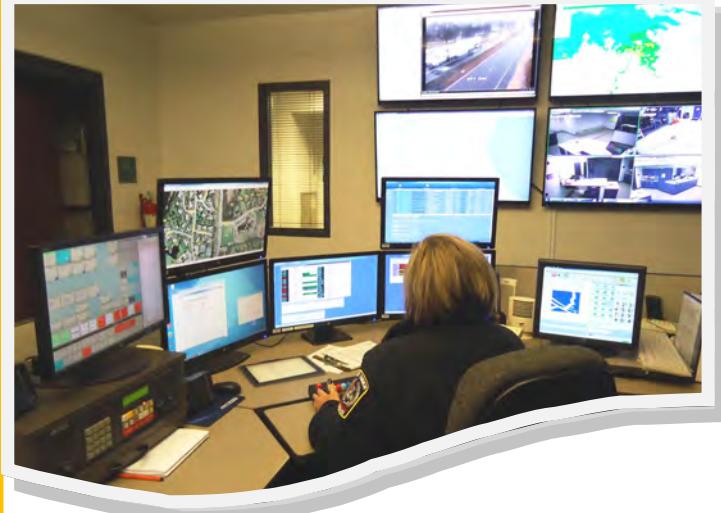
In November, an alternative service delivery model with Lake County was approved for the provision of field inspections on building improvements and new construction. Collaborating with Lake County on this local government function is expected to save residents \$100,000 in the first year, while also enhancing service level effectiveness.

WATERSHED DEVELOPMENT PROTECTIONS

At the end of 2015, Lake Zurich adopted the updated Watershed Development regulations for Lake County, which ensures new development does not increase water runoff issues. These new environmental protections allow Lake Zurich to remain a certified participant of FEMA's National Flood Insurance Program.

KEEPING GOVERNMENT EFFICIENT

The Board of Trustees and Executive Team never stop evaluating how to streamline Village services. Challenging fiscal conditions result in continued belt-tightening. Since fiscal year 2010, the Village has reduced full-time staff from 179 to 160—a reduction of 19 positions. We are truly doing more with less.



USING TECHNOLOGY TO KEEP YOU SAFE

STARCOM RADIO NETWORK

The Village is transitioning from an in-house dispatch radio system to a shared regional network called Starcom 21. Starcom is an alternative service delivery model that uses a greatly enhanced statewide public safety communications system of over 270 radio towers across Illinois. Starcom technology will allow Lake Zurich to connect with more than 43,000 public safety agencies and enjoy a higher degree of reliable, fast-speed mobile connectivity.

PUBLIC SAFETY RMS CONSORTIUM

A law enforcement Records Management System (RMS) sits at the heart of any Police Department to organize, track, and access vast amounts of information. Lake Zurich is leading a coalition of Lake County towns that are working together to implement a comprehensive RMS solution that will allow for more efficient public safety operations in Lake Zurich. The result will be more robust and comprehensive information for dispatchers, officers in the field, records personnel, and command staff.



TRANSPARENCY & ENGAGEMENT

At the Heart of Citizenship

The Village has embraced the values of transparency and citizen engagement. With the Board of Trustees leading the way, Staff has expanded information available to residents and the quality of interaction through the evolving policy process.

The function of local government is more successful when the Village works with and through its citizenry to improve the community, share knowledge—and responsibility, and encourage collaborative solutions and participation in order to broaden consensus around shared values and acceptable outcomes. In fact, citizen engagement is a Lake Zurich Strategic Goal.

In order to facilitate clear, direct, and honest communication, the Village created an online Transparency Portal, which won the Sunshine Award in April 2015. Less than 80 taxing bodies out of nearly 7,000 in Illinois have won this elite recognition.



The Village directly asks for citizen input on specific policy decisions. Recent engagement surveys on the following important topics have helped to shift the long-term direction of our community:

- ◆ Stormwater management
- ◆ Development proposals
- ◆ Route 53 / 120 extension
- ◆ Downtown vision
- ◆ Lake Michigan water
- ◆ Park District viability
- ◆ Sign code revisions
- ◆ Playground design
- ◆ Village Manager characteristics



Over the summer of 2015, Lake Zurich conducted the Village's first-ever National Citizen Survey (NCS), a scientific study used across the United States for the purpose of benchmarking service quality and evaluating progress over time.

Residents overwhelmingly declared the Village as an excellent place to live and raise a family, according to the results...

- ◆ 94% of residents rate the Village as an excellent or good place to live.
- ◆ 90% say they recommend living in Lake Zurich and 85% plan to remain for at least the next five years.
- ◆ Over 90% give positive ratings to Lake Zurich as a place to raise children and their neighborhood as a place to live.
- ◆ 79% rate the overall quality of municipal services and customer service as excellent or good (compared to 30% for Federal services and 24% for State services).
- ◆ The highest rated aspects of municipal service include police, ambulance rescue, crime and fire prevention, recycling, and yard waste pick-up.



The Village remains active with citizen interaction via **Facebook** and the **Benchmarks** e-newsletter, which both continue to reach audiences who otherwise would not be engaged in local government functions.

FaceBook	# of Likes	2,437
Benchmarks	2015 Issues	32

CULTURE OF INNOVATION

At the Heart of New Ways of Thinking

Innovating for Results

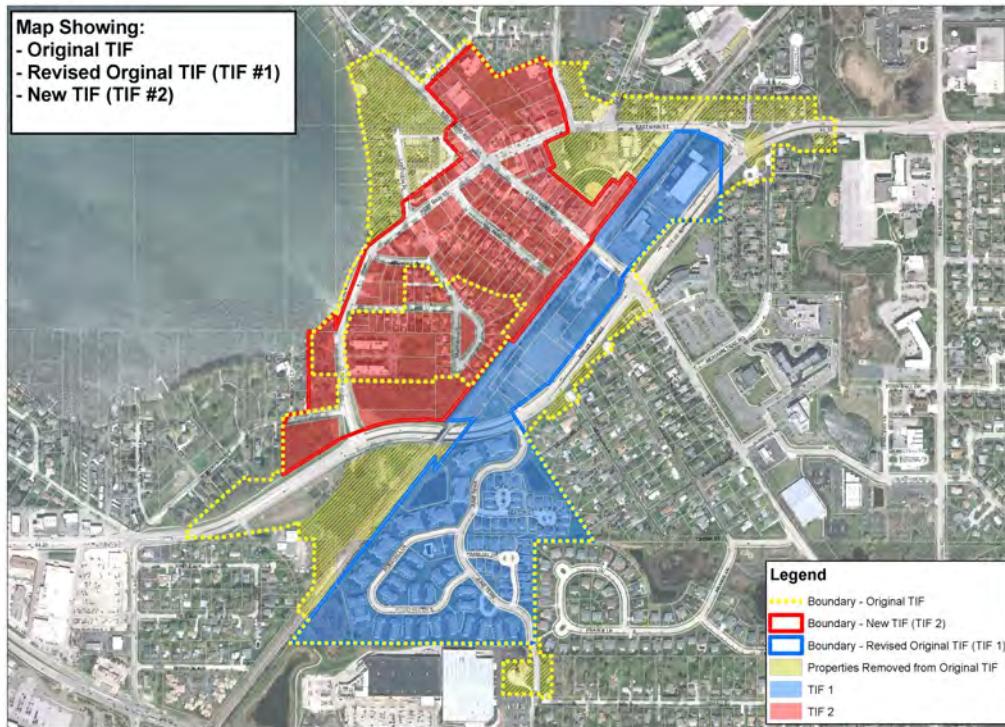
REDEEMING A FAILING TIF DISTRICT

Lake Zurich has been busy nurturing a culture of innovation and collaboration over the past few years. Much like the private sector, the Village Board and Staff teams are not afraid to take risks and try new things. The essence of trying new things is they do not always work. But last year, a new way of thinking worked great in Lake Zurich, and the results are expected to pay off for many years to come.



In 2015, the newly redefined Innovation staff collaborated with Finance staff to take an important step forward in Lake Zurich's future sustainability and development goals. In an effort to save the failing downtown Tax Increment Finance (TIF) district, the Village:

- ◆ Secured the support of all taxing districts and the Illinois General Assembly for a 12-year TIF extension, smoothing debt payments to provide immediate relief to the General Fund of over \$1 million annually.
- ◆ Reduced the overall size of the original TIF to include mostly Concord Village, a successful development that will now begin to generate increment without certain downtown properties reducing the value.
- ◆ Created a new, second TIF district in downtown Lake Zurich, thus resetting the negative values to zero in expectation of future value growth, which also allows the Concord Village TIF to generate healthy, unhindered increment.
- ◆ Further redefined the boundaries of both TIFs by removing parcels where negative property values were harming public finances.



STREAMLINED INITIATIVE IMPROVES REVIEW PROCESS

In 2015, the Plan Commission and Zoning Board of Appeals were combined into the new Planning & Zoning Commission (PZC). The new PZC is a more efficient public body that streamlines the review process for development proposals.

The PZC makes the Village more business friendly, reduces costs to both petitioners and tax payers, and allows developers to receive site approval and zoning variances from one public body instead of two before final recommendations are made to the Village Board.

The PZC consolidation eliminated unnecessary red tape and confusion, resulting in a more nimble process that gives Lake Zurich another competitive edge.

PARKS & RECREATION

At the Heart of Health

The Village's quality parks and recreation programs continue to be a hallmark of the community. Lake Zurich provides a wide array of opportunities to fill residents' leisure hours. Activities for the whole family are offered throughout the year at many of the 230+ acres of public parkland. The Village has scenic conservation areas and nature pathways to enjoy or more intense recreation activities that include tennis, karate, hip-hop dance and cardio circuit training.



Parent-child classes are a big draw for parents and their kids. The Parks & Rec guide, which comes out three times each year, has dozens of program opportunities for the Lake Zurich area.



Over 800 kids participated in Summer Day Camp 2015, featuring newly added variety camp options.



PROGRAM PARTICIPATION

	2013	2014	2015
Dance Enrollment	122	288	330
Facility Rentals	87	109	130
Fitness Enrollment	200	181	195
Summer Camp Enrollment	372	450	846
Preschool Enrollment	403	476	570
Athletic Enrollment	843	703	710
Breezewald Beach Visits	5,277	4,432	4,629
Paulus Park Beach Visits	1,952	2,469	3,039

Major 2015 investments in Parks & Rec included playground renovations at Manor and Zurites Parks (both chosen with public participation efforts) and the long-overdue, but much anticipated, Paulus Park restroom overhaul.

SPECIAL EVENTS

At the Heart of Fun

INAUGURAL 5K COLOR VIBE BRINGS EPIC FUN TO LAKE ZURICH

Thousands of runners and walkers participated in our first Color Vibe, joining Lake Zurich with the global fun run series that has participants getting blasted with colored powder. Color Vibe is the latest in a series of Lake Zurich health and wellness events, including Relay for Life, Alpine Races, and LZ Triathlon.



CRAFT BEER FESTIVAL RETURNS TO SHOWCASE UNIQUE BREWS

The Lake Zurich area came together on October 2nd and 3rd to sample 60 craft beers created by 25 breweries from across the United States. The event drew some 2,000 craft beer lovers from around the region while festival goers enjoyed live musical entertainment.



Blue & You

Lake Zurich's inaugural Blue & You event in August at the Police Department provided a great venue for local kids to get to know officers as helpful, friendly partners in keeping our Village safe.



The 3rd annual Rock the Block music fest drew an estimated 6,000 visitors to Lake Zurich and continues as a primary venture to draw attention downtown.

POLICE

At the Heart of Safety



MISSION

To provide professional law enforcement service to the community we have been sworn to protect by fostering positive relationships, maintaining professional values, fairly and impartially enforcing the law, using resources efficiently, and planning effectively.

EXPANDING REGIONAL DISPATCH

Lake Zurich's strategic objective of service cooperation with other agencies has been advancing with the addition of Tower Lakes now joining our expanding regional 911 Dispatch Center. Lake Zurich now provides dispatch to a combined population of 41,278, which also includes Kildeer, Hawthorn Woods, Island Lake, and the Lake Zurich Fire Protection District.

2015 FAST FACTS

Calls for Service: 8,939

Traffic Crash Investigations: 806

Training Hours: 4,413

Personnel: 33 Sworn Officers, 18 Civilians

Criminal Arrests: 218 Adult; 61 Juveniles

Average Response Time: 5 min 1 sec

Fleet: 19 vehicles; 2 motorcycles; 1 ATV; 1 police boat

POLICE RANKED TOP 5% IN USA: AGAIN

Lake Zurich police have continued to maintain compliance with the highest standards in public safety through the Commission on Accreditation for Law Enforcement Agencies (CALEA). Best practices used in Lake Zurich strengthen crime prevention capabilities, establish fair policing practices, and solidify interagency and community cooperation.

The Department recently was confirmed by CALEA that it still maintains these high standards of policing and has been reaccredited for the third time in 2015.



SHOP WITH A COP

During the holiday season, 42 local kids had the chance to Shop with a Cop, which included 9 officers from local police agencies and three members from Ela Township. A pizza party was held for the kids at the Police Station before the shopping trip, where each child teamed up with a uniformed officer to spend a \$100 gift card. Police also worked with the kids on wrapping the gifts and other holiday-themed crafts, giving youth the chance to see that cops are friends. This event was part of the Community Oriented Policing initiative that lies at the heart of the Lake Zurich Police Department.

POLICE

Safety in the Lake Zurich Community is **OUR PRIORITY**

Lake Zurich is routinely below the national average in all reported categories for crime statistics. Our police department also stresses the enforcement of traffic laws to provide safe roads for all motorists. The statistics below are based on 2010 U.S. Census figures and a crime rate per 100,000 people.

CRIMES IN LAKE ZURICH 2013-2015

Type	2013	2014	2015
Murders	0	0	0
per 100,000	0.0	0.0	0.0
Sexual Assault	0	3	1
per 100,000	0.0	15.28	5.09
Robberies	1	0	2
per 100,000	5.1	0.0	10.19
Assault/Battery	2	4	5
per 100,000	10.12	20.38	25.47
Burglaries	27	16	26
per 100,000	137.54	81.50	132.44
Thefts	279	313	262
per 100,000	1,421.22	1,594.42	1,334.63
Motor Vehicle Thefts	2	0	0
per 100,000	10.19	0.0	0.0
Arson	0	0	2
per 100,000	0.0	0.0	10.19



The Lake Zurich crime index is 55, meaning that our Village is **SAFER** than 55% of cities in the U.S.



Your chances of becoming a victim of a violent crime in Illinois is 1 in 263. In Lake Zurich, your chances are only 1 in 6,661.



Your chances of becoming a victim of property crime in Illinois is 1 in 44. In Lake Zurich, it is only 1 in 65.

FIRE & RESCUE

At the Heart of Service



MISSION

The Lake Zurich Fire Rescue Department contributes to the mission of the Village by delivering exceptional fire protection and emergency medical services to the communities we protect by hiring highly trained and dedicated professionals.

EXPANSIVE COVERAGE

The Lake Zurich Fire Department protects not only the 20,000 people in the 6.7 square miles of Lake Zurich but also the 17,000 people that live in the 18 square miles of the Rural Fire Protection District surrounding Lake Zurich. The department operates from 4 stations and employs 55 sworn full-time firefighter/paramedics. In addition, the Department fields a full service Fire Prevention Bureau, which provides for fire safety education and an annual inspection program to prevent fire from occurring in the first place.

ICMA Study Action Steps

The ICMA Center for Public Safety Management has found the LZFD is *“very efficient in terms of maximizing staging and deploying apparatus.”* In an effort to be even better, the LZFD is implementing ICMA recommendations, including adding a part-time Fire Inspector to the Prevention Bureau, reducing “at hospital time” by 12 minutes, and starting work on a Department Strategic Plan.

WELCOME

FIRE CHIEF JOHN MALCOLM

In 2015, the Village welcomed Mr. John Malcolm as the new Fire Chief and Emergency Management Director. Chief Malcolm brings 29 years of extensive experience in his field, most recently having served as the Mount Prospect Fire Chief. Welcome!



New Ambulance on the Way

In 2015, the Village approved the purchase of a new high-tech ambulance to replace the current 15 year old model. The new ambulance is being built in Ohio and is expected to arrive in the Village in early Spring 2016, after fleet personnel in Community Services adds the “Lake Zurich” touch.



Department Receives \$240,000+ Grant

The Department received a large grant from the FEMA Assistance to Firefighters program in August 2015 for critical upgrades to emergency communications equipment that will assist in the planned transition to the regional Starcom 21 public safety network. This grant award was a huge victory that saved taxpayer funds while still allowing the necessary technology upgrades.

EXCELLENCE in Fire Service

Much of the excellence of the Lake Zurich Fire Department is derived from the many hours of training that department personnel endure, including fire behavior, building construction, and emergency medical services.

FIRE & RESCUE

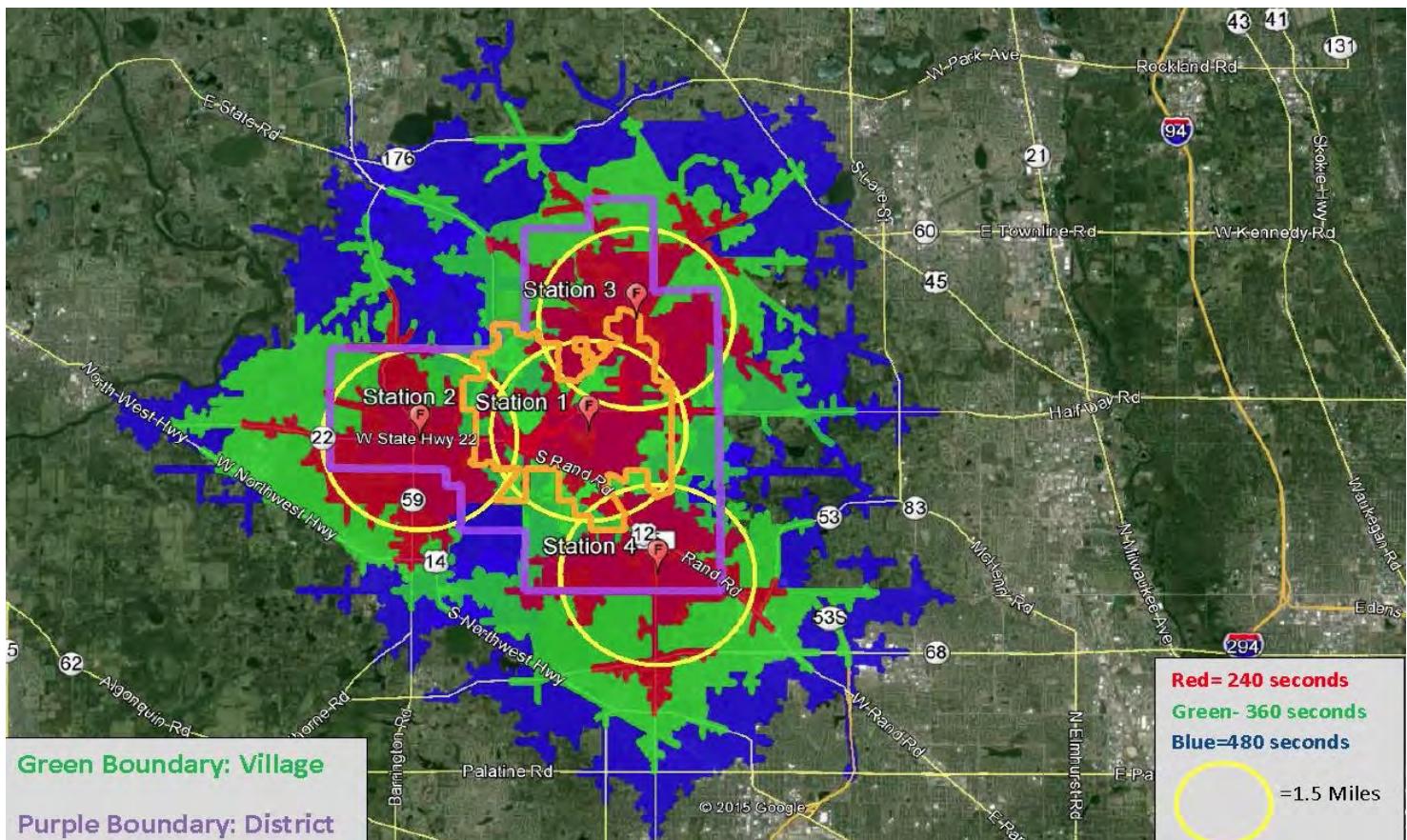
Safety in the Lake Zurich Community is **OUR PRIORITY**

Lake Zurich's Fire Rescue Department is a full service operation, providing not only fire suppression and emergency medical services, but also hazardous materials response, fire investigations, water rescue, and low and high angle rescue teams. The Department also has a Fire Prevention Bureau that specializes in community safety and fire education, plan review and code enforcement, and emergency preparedness to the greater Lake Zurich Area.

CALLS IN LAKE ZURICH 2013-2015

Type	2013	2014	2015
Fire Calls	1,483	1,945	1,537
EMS Calls	1,848	2,126	2,125
Training Hours	8,159	10,131	8,487
Average Response Time (Fire)**	5 min 40 sec	4 min 58 sec	5 min 6 sec
Average Response Time (EMS)**	5 min 19 sec	5 min 10 sec	5 min 42 sec
Annual Safety Inspections	2,474	1,755	2,505
Community Risk Drills Conducted	5	21	30

FOUR STATION TRAVEL TIMES



**** Note:** Response time includes dispatch handling time, turn-out time, and travel time.

A BUSINESS-FRIENDLY COMMUNITY

At the Heart of Commerce

Lake Zurich continues to be a sought after location for business in the larger regional area. Anchored by Rand Road (US Route 12) and IL Route 22, nearly 70,000 vehicles transverse the Village daily on these major thoroughfares, connecting the Village to consumers, workers, and visitors from the larger Chicago metropolitan area.

WELCOME NEW BUSINESS

From small to large, **44 new businesses** selected Lake Zurich in 2015 for a new location or expansion. The industrial park became an even larger center of economic activity with the expansion of Termax, Aircraft Propeller Service, PF Ventures, and AFCO Products. New restaurants were added, including Cinnamon Veggie & Fruit



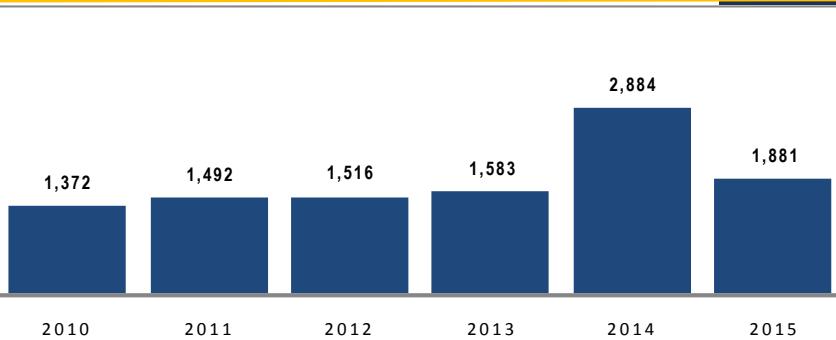
Bistro, Ai Hana Japan, Eight Piece, La Malinche Bar & Grill, Jersey's Mikes, Craving Gyros, Pantina Haus Gifts, Bailiu Spa, Tracy's Bistro, Stella's Place, and Lacey's Place. Other new retailers include Supercuts, Bluejay Paint and Blinds, House of Hope, Performance Contracting and CrossFit Lykos.

LAKE ZURICH EXPERIENCES \$48 MILLION GROWTH IN NEW CONSTRUCTION

The economic recovery continued in Lake Zurich in 2015 with an increase of over **\$48 million in new construction** value added to the Village, up from \$47.2 million in 2014 and \$28 million in 2013.



PRIVATE SECTOR INVESTMENT LEADS TO STEADY GROWTH IN BUILDING ACTIVITY



Construction in Lake Zurich has dramatically increased since the collapse of the housing market in late 2008. Permit activity in 2015 was 37% higher compared to 2010, showing the continued strength of the Lake Zurich community as an attractive place to build and invest. (Note the 2014 spike is attributable to a large hail storm and the subsequent issuance of roofing permits).

FINANCE

At the Heart of Stability

FISCAL YEAR TRANSITION

In May of 2015, the Village Board approved the transition to a calendar-based fiscal year that ends on December 31, instead of the traditional fiscal year end date of April 30.

This fiscal year transition will allow the Village to better plan its financial operations and realize greater efficiencies in infrastructure investment by allowing projects to be bid earlier in the year.



ADAPTING TO UNCERTAIN STATE CLIMATE

Lake Zurich is directly impacted by the financial condition of the State of Illinois. Due to much of 2015 being without a State budget, shared revenue payments to the Village have lagged. The various proposals from Springfield to reduce the income tax distribution to municipalities and freeze property tax rates have created a climate of uncertainty for future revenues, creating additional challenges for the Village. As a non-home rule community, options for replacing the lost revenue are virtually non-existent.

AAA BOND RATING REAFFIRMED

The Village's top-ranked AAA bond rating was reaffirmed in 2015 by Standard and Poor's, confirming that Lake Zurich's responsible management and best practices in financial planning are resulting in a positive economic outlook.

The AAA bond-rating is the highest available to a municipal organization, which only 2% of Illinois cities have achieved. This strong financial position allows the Village to take advantage of lower borrowing costs—savings citizens more money.

SUMMARY OF ANNUAL BUDGET FOR FISCAL YEAR 2016

BEGINNING MAY 1, 2015 AND ENDING APRIL 30, 2016

Fund Type	Proj. Beginning Fund Balance	Revenue & Other Sources	Expenditures & Other Uses	Excess (Deficiency)	Proj. Ending Fund Balance
General	\$ 10,015,754	\$ 27,705,729	\$ 27,700,629	\$ (5,100)	\$ 10,020,854
Special Revenue	5,967,248	2,191,026	2,380,987	(189,961)	5,777,287
Debt Service	240,581	3,591,110	4,126,050	(534,940)	(294,359)
Capital Projects	2,165,666	2,634,248	3,950,063	(1,315,815)	849,851
Enterprise	42,338,940	5,331,894	8,737,094	(3,405,200)	38,933,740
Internal Service	1,171,261	4,502,864	4,507,640	(4,776)	1,166,485
Total—All Funds	61,899,450	45,956,871	51,402,463	(5,445,592)	56,453,858

ECO-SUSTAINABILITY

At the Heart of Environment

VILLAGE OFFERS CLOTHING AND TEXTILE RECYCLING

In July, Lake Zurich partnered with the Solid Waste Agency of Lake County (SWALCO) to serve as a collection site for a clothing and textile recycling program, items which make up over 5% of landfill waste in the United States. The EPA estimates that the average American throws away 70 pounds of clothing each year, adding up to 3.9 billion pounds of waste annually.

From July until the end of December 2015, over 800 pounds have been collected at the new Lake Zurich collection site, which is available 24 hours at the Community Services Facility, 505 Telser Road.

E-PACKETS

The Village has reduced paper consumption by eliminating paper packets and using electronic means to distribute Village Board agenda materials. The old method of submitting, reviewing, printing and distributing was labor intensive and consumed massive amounts of paper, ink, and energy.

Using electronic tablets allows the Village to boost efficiency and reduce the carbon footprint of routine government operations.



In March, the Village recorded its highest month of the year in terms of a percentage of overall refuse that residents recycle at 34.22%.

The annual average for 2015 is 29.9%.

VILLAGE EXPANDS RECYCLING EFFORTS

Residents were offered free upgrades to larger recycling carts in December, allowing Waste Management to exchange 64-gallon carts with a larger 96-gallon cart. 198 Lake Zurich households took advantage of the free upgrades, allowing them to recycle 50% more of their waste stream every week.

MODERN STREET LIGHTS

The Village approved an energy efficiency program to convert 170 streetlights from metal halide fixtures to light emitting diode's (LED's). This eco-friendly lighting upgrade will not only create substantial savings in energy consumption and greenhouse gases, but will also cut down on harsh light pollution.

INFRASTRUCTURE INVESTMENT

At the Heart of the Future

PROVIDING FOR WELL-MAINTAINED & RELIABLE INFRASTRUCTURE

The Community Services Department is responsible for the maintenance of the Village's infrastructure as well as for planning future infrastructure improvements.

INVESTING IN OUR FUTURE

Lake Zurich puts a high priority on investing in the future infrastructure of the Village—those things that keep our streets, water supply, and sewer system safe, reliable and efficient. Several key projects highlighted in 2015's investment program include:

- ◆ **2015 Road Resurfacing Program:** This annual program included the

resurfacing of some 4 miles of roadway in the Ancient Oaks and Manor at a total cost of \$2 million.

- ◆ **Emerald Ash Borer Removal:** A three year program to remove the 2,700 parkway trees infested with EAB was completed in 2015, reducing the public risk of dying trees falling over.
- ◆ **Water Supply Distribution:** A leak detection survey of 115 miles of water mains, fire hydrants, and valves was completed, as the Village moves towards boosting water efficiency. Leaks were repaired, resulting in savings of 12,000 gallons a day.
- ◆ **Better Sidewalks & Curbs:** \$145,000 was invested in 2015 for concrete
- ◆ **Stormwater Management:** Over \$400,000 in local sales tax have been used on Grand Avenue and Partridge Lane for stormwater management drainage improvements.
- ◆ **Shared Salt Dome:** The Village and Ela Township have partnered to build a new salt storage facility that can hold 2,800 tons of salt, allowing for larger salt reserves and lower prices, since larger bulk purchases are now available.

In 2015, a formal Pavement Management Plan was completed, providing an index for the Village's 79.8 miles of asphalt streets and recommending a program funding level to ensure proper maintenance of the local road network.

2015 Pavement Management Plan Street Conditions

Excellent	24.55%
Good	29.09%
Satisfactory	28.31%
Poor	14.33%
Very Poor	3.22%
Serious	0.18%
Failed	0.33%



VILLAGE OF LAKE ZURICH

PRIVILEGED TO SERVE YOU



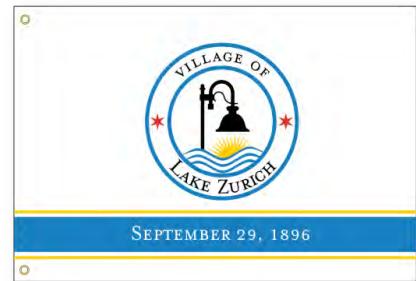
Lake Zurich Village Board and Executive Staff



MOVING FORWARD TOGETHER TO MAKE LAKE ZURICH'S FUTURE BRIGHTER

The economic and legislative realities of today continue to present ongoing fiscal challenges for all Illinois municipalities, including Lake Zurich. We have worked hard the past year to shed the shortcomings of our past and meet those challenges. While in a better fiscal position this year than in past, we need to continue to remain diligent and utilize the best practices of good governance to ensure our continued financial success and long-term

sustainability. The strategic direction of Lake Zurich's future is an enormous task the involves the tireless efforts of elected officials and professional staff. We are privileged to serve the citizens of Lake Zurich and will continue to work together in a cooperative spirit to keep us headed in the right direction.



Official flag of the Village of Lake Zurich

