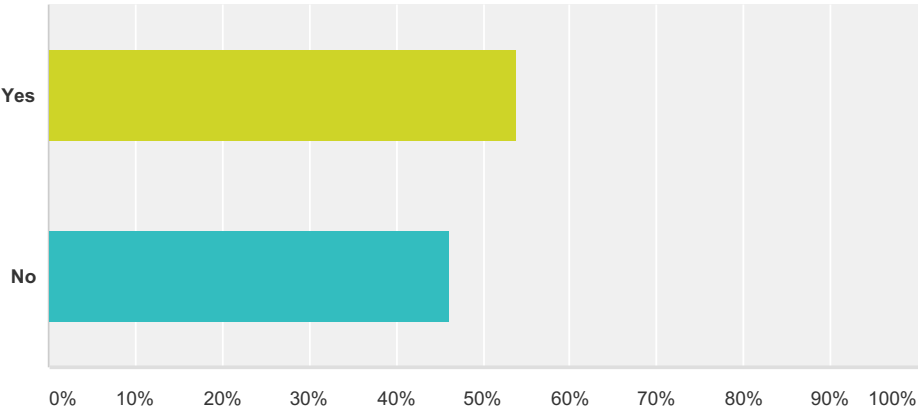


Q1 Have you dropped off electronics or household chemicals at a recycling facility in the past 12 months?

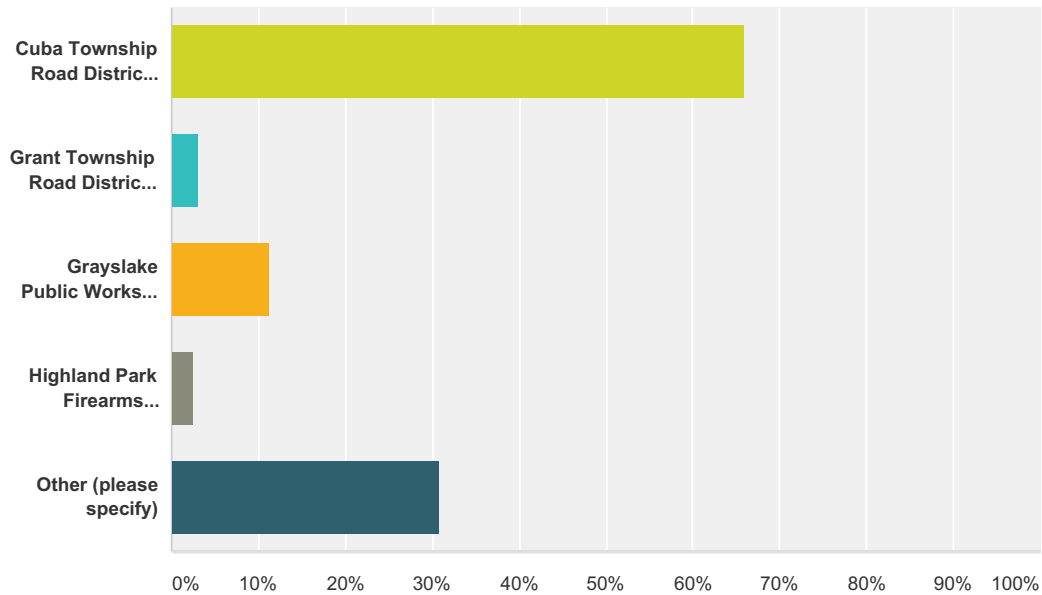
Answered: 615 Skipped: 0



Answer Choices	Responses	
Yes	53.82%	331
No	46.18%	284
Total		615

Q2 Which facility did you use to drop off electronics or chemicals? (choose all that apply)

Answered: 318 Skipped: 297



Answer Choices	Responses
Cuba Township Road District Facility (Barrington)	66.04% 210
Grant Township Road District Facility (Ingleside)	3.14% 10
Grayslake Public Works Facility	11.32% 36
Highland Park Firearms Training Center	2.52% 8
Other (please specify)	30.82% 98
Total Respondents: 318	

#	Other (please specify)	Date
1	Gave to my sister to include with hers for Wauconda drop off	11/13/2016 3:37 PM
2	Mundelein train station for chemicals	11/11/2016 9:53 PM
3	swalco event libertyville	11/11/2016 7:58 PM
4	Aurora	11/11/2016 3:06 PM
5	SWALCO event at May Whitney Elementary within 10 years back	11/11/2016 2:36 PM
6	Good will	11/11/2016 8:20 AM
7	Gurnee - chemicals	11/11/2016 8:08 AM
8	Mundelein	11/10/2016 6:23 PM
9	Northbrook	11/10/2016 2:42 PM
10	Ela library	11/10/2016 11:11 AM
11	wauconda	11/10/2016 10:49 AM

At Your Door Electronics & Chemical Pickup

12	Abt Electronics	11/10/2016 7:56 AM
13	Wauconda (before it closed)	11/10/2016 12:42 AM
14	Deer Park	11/9/2016 11:11 PM
15	LZ high school	11/9/2016 10:02 PM
16	Buffalo Grove, Lake Zurich	11/9/2016 7:57 PM
17	Winnetka	11/9/2016 7:20 PM
18	Lake Zurich High School	11/9/2016 7:03 PM
19	Pop-up collection sites	11/9/2016 6:56 PM
20	Deerpark	11/9/2016 2:59 PM
21	special date drop off	11/9/2016 2:29 PM
22	Naperville	11/9/2016 2:27 PM
23	don't remember	11/9/2016 2:24 PM
24	mobile collections	11/9/2016 2:23 PM
25	Mobile at LZ High School	11/9/2016 2:12 PM
26	library parking lot	11/9/2016 1:43 PM
27	LZHS	11/9/2016 1:42 PM
28	LZ highschool	11/9/2016 1:37 PM
29	Wauconda	11/9/2016 1:18 PM
30	Deer park recycle day	11/9/2016 12:41 PM
31	Swalco	11/9/2016 12:33 PM
32	Ela Library	11/9/2016 12:23 PM
33	Deerfield IL	11/9/2016 12:21 PM
34	X	11/9/2016 12:18 PM
35	LZ High School	11/9/2016 12:17 PM
36	Mundelein Drop Off Event	11/9/2016 12:14 PM
37	Special event	11/9/2016 12:11 PM
38	best buy, home depot, etc.	11/9/2016 12:08 PM
39	SWALCO	11/9/2016 12:05 PM
40	Wauconda	11/9/2016 12:03 PM
41	Lake Zurich High School special collection event	11/9/2016 3:38 AM
42	SWALCO - Public Works 302 Slocum Lake Rd., Wauconda, IL	11/8/2016 8:11 AM
43	Event at LZ High School	11/7/2016 6:43 PM
44	Vernon Hills	11/7/2016 4:52 PM
45	Oil at the Lake drop point	11/7/2016 12:48 PM
46	a community collection event in a parking lot	11/7/2016 8:08 AM
47	Wauconda	11/6/2016 3:29 PM
48	LZHS	11/6/2016 7:38 AM
49	Lake Zurich	11/5/2016 8:54 PM
50	SWALCO mobile event	11/5/2016 4:37 PM
51	Wauconda	11/5/2016 11:04 AM
52	Lake Zurich Special Event	11/5/2016 9:49 AM

At Your Door Electronics & Chemical Pickup

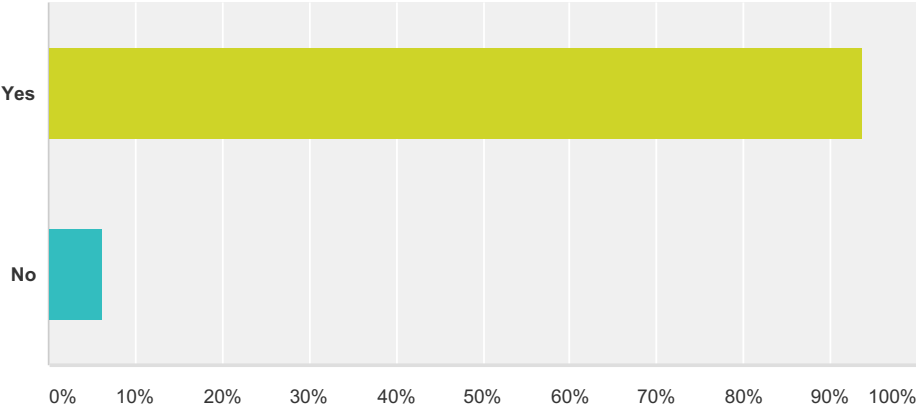
53	Deerpark electroinic drive this summer	11/5/2016 5:39 AM
54	Ela Library; Ela Township office	11/4/2016 10:18 PM
55	Don't remember	11/4/2016 7:33 PM
56	Wauconda HS event.	11/4/2016 5:01 PM
57	Libertyville	11/4/2016 4:16 PM
58	Deer Park Mall Collection	11/4/2016 3:30 PM
59	Trinity International University	11/4/2016 2:20 PM
60	Special chemical waste disposal event in Lake Zurich	11/4/2016 12:46 PM
61	When they have a recyling event	11/4/2016 12:20 PM
62	Libertyville-not sure of exact address	11/4/2016 11:40 AM
63	SWALCO in Gurnee	11/4/2016 10:43 AM
64	Wisconsib	11/4/2016 10:40 AM
65	Swalco event at lzhs	11/4/2016 10:23 AM
66	don't remember, there were semi's in a parking lot somewhere near Lake Zurich	11/4/2016 10:01 AM
67	Goodwill store	11/4/2016 9:41 AM
68	Gurnee	10/31/2016 6:53 PM
69	program at Vernon Hills train station	10/31/2016 6:15 PM
70	Wauconda & Libertyville	10/31/2016 4:30 PM
71	Wauconda public works	10/31/2016 3:59 PM
72	Gurnee	10/31/2016 3:39 PM
73	Deer Park	10/31/2016 9:57 AM
74	Misc one time events in various locations.	10/30/2016 10:52 AM
75	Libertyville, Vernon Hills, Mundelein	10/28/2016 8:23 PM
76	big parking lot on 22 had a drop off spot	10/27/2016 11:28 PM
77	Schaumburg Recycling Event	10/27/2016 7:59 PM
78	Swalco	10/27/2016 7:59 AM
79	special event Vernon Hills Metra Station - household chem	10/24/2016 5:20 PM
80	work had a recycling day	10/24/2016 2:53 PM
81	1-800 junk	10/24/2016 1:35 PM
82	workplace	10/24/2016 12:29 PM
83	mobile site chemical pickup	10/23/2016 5:42 PM
84	Ela Township	10/23/2016 10:27 AM
85	event at LZHS	10/22/2016 12:09 AM
86	SWALCO day at the High School	10/21/2016 7:58 PM
87	Deerfield High School	10/21/2016 6:17 PM
88	Lake Forest, special chemical event	10/21/2016 3:28 PM
89	Vernon Hills train station	10/21/2016 3:17 PM
90	wauconda, east of rt12 on Bonner	10/21/2016 12:07 PM
91	Ela Library special event.	10/21/2016 11:56 AM
92	Chemicals to LZHS event, electronics to Wauconda	10/21/2016 11:32 AM
93	Drop site on LZ	10/21/2016 10:56 AM

At Your Door Electronics & Chemical Pickup

94	Algonquin	10/21/2016 10:48 AM
95	Retailer	10/21/2016 10:46 AM
96	Lake Zurich High School	10/21/2016 10:44 AM
97	Village of Lake Zurich event at Ela Area Public Library	10/21/2016 10:41 AM
98	mobile pickup at Deer Park	10/21/2016 10:40 AM

Q3 Do you have old electronics or household chemicals at your house that you intend to recycle sometime in the future?

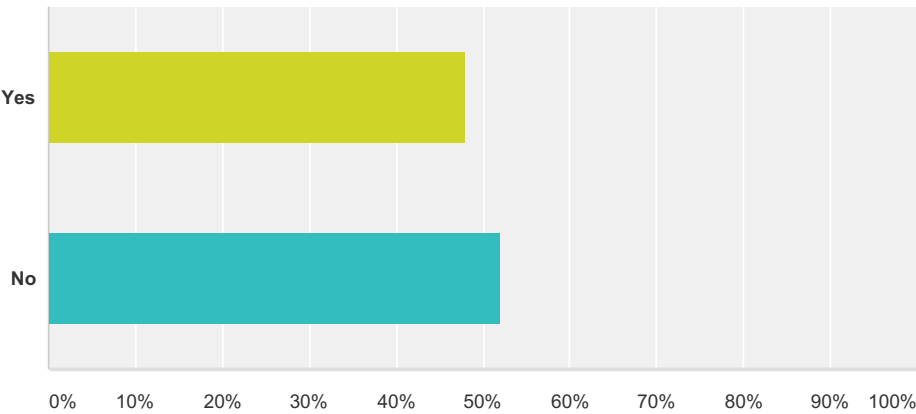
Answered: 592 Skipped: 23



Answer Choices	Responses	
Yes	93.75%	555
No	6.25%	37
Total		592

Q4 Do you have any large screen TVs or CRT monitors that need to be recycled?

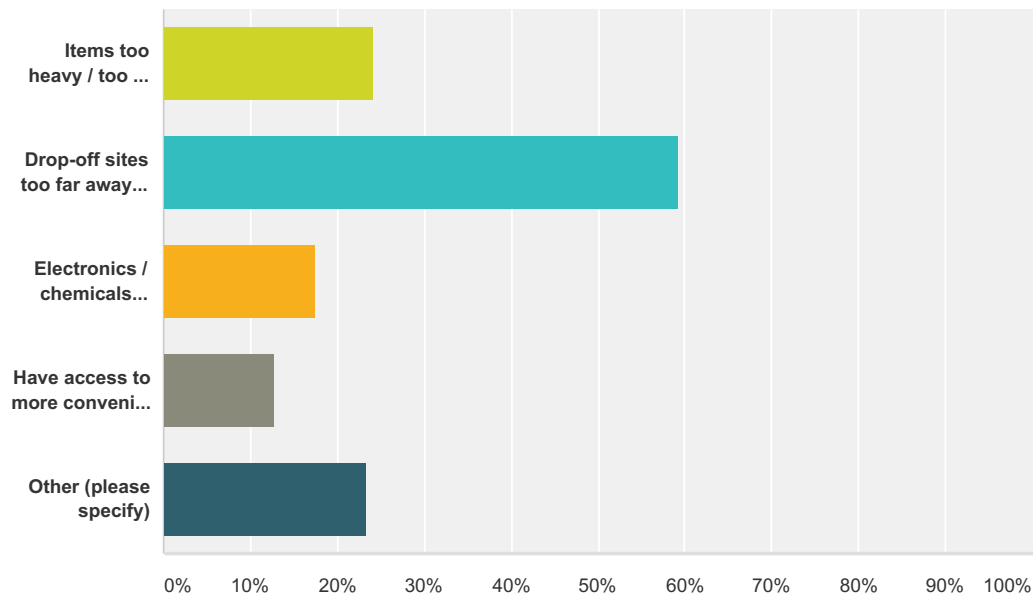
Answered: 551 Skipped: 64



Answer Choices	Responses	
Yes	48.09%	265
No	51.91%	286
Total		551

Q5 If you have not yet recycled unwanted electronics or chemicals, which factor(s) are barriers to recycling? (choose all that apply)

Answered: 517 Skipped: 98



Answer Choices	Responses
Items too heavy / too big to transport to a drop-off site.	24.18% 125
Drop-off sites too far away / inconveniently located.	59.19% 306
Electronics / chemicals recycling is not a high priority.	17.60% 91
Have access to more convenient option to recycle chemicals / electronics.	12.77% 66
Other (please specify)	23.40% 121
Total Respondents: 517	

#	Other (please specify)	Date
1	Usually try to wait until we have a few things to drop off	11/17/2016 7:26 AM
2	Haven't cleaned out garage yet.	11/15/2016 10:01 PM
3	I wasn't aware of the Barrington facility	11/15/2016 10:25 AM
4	None	11/13/2016 1:25 PM
5	There are no barriers. It's easy the way the program is.	11/13/2016 1:05 PM
6	I will recycle when I have a couple and site is on my way somewhere.	11/12/2016 6:01 PM
7	Times for drop off are during workday - very inconvenient!	11/12/2016 9:46 AM
8	Current site takes only selected electronics..not smaller electronics that I used to take to Wauconda	11/11/2016 9:55 PM
9	appropriate disposal of such items; (ie CRT tubes, latex paints)	11/11/2016 2:37 PM
10	I always seem to miss recycling events that are nearby.	11/11/2016 12:27 PM

At Your Door Electronics & Chemical Pickup

11	Time conflicts with work schedule	11/11/2016 9:54 AM
12	Waiting until I have a large amount	11/11/2016 8:09 AM
13	Not a priority for the demands on my time	11/10/2016 3:51 PM
14	hours of the facility not in the evening	11/10/2016 1:55 PM
15	Difficulty making dates offered for drop-off.	11/10/2016 11:23 AM
16	Waconda closed, usually drive out to Cuba not as convenient as it was to drop. Still attending chem recycle closest was Mundelein, last time drove up to Deerfield. Electronics I wait till I have enough to make it worth the trip	11/10/2016 11:19 AM
17	No Saturday hours nearby	11/10/2016 11:12 AM
18	Just need to make time to take it.	11/10/2016 11:09 AM
19	Not yet had time - will do as soon as I can	11/10/2016 11:04 AM
20	just haven't made it a priority	11/10/2016 11:01 AM
21	I was unaware of the availability of this facility.	11/10/2016 11:01 AM
22	NA	11/10/2016 9:04 AM
23	Chemical drop off too far away - try to attend mobile ones but they usually are on a single weekend.	11/10/2016 12:44 AM
24	Don't know where to go	11/9/2016 8:11 PM
25	did not know where to drop off	11/9/2016 7:51 PM
26	Did not know where I could take them	11/9/2016 7:39 PM
27	Timing. Work full time	11/9/2016 7:21 PM
28	Used recycle when it was available at Knox Park	11/9/2016 5:39 PM
29	Too busy to remember when out in that direction	11/9/2016 5:06 PM
30	Didn't know we had a drop off site	11/9/2016 4:16 PM
31	mobile collection dates not convenient	11/9/2016 2:24 PM
32	did not know of the Barrington facility	11/9/2016 2:16 PM
33	I didn't even know about the drop-off sites.	11/9/2016 2:04 PM
34	I actually wasn't aware this was an option	11/9/2016 1:56 PM
35	I didn't know where to drop them off.	11/9/2016 1:40 PM
36	I have utilized special drop off locations, such as LZ high school when available	11/9/2016 1:40 PM
37	It's a high priority, just haven't gotten to it yet.	11/9/2016 1:33 PM
38	Hard to run these types of errands with a little one	11/9/2016 12:24 PM
39	Procrastination	11/9/2016 12:22 PM
40	Did not know where to take it	11/9/2016 12:19 PM
41	didn't know there was a location so close to me	11/9/2016 12:08 PM
42	not all items accepted at the facility	11/9/2016 12:08 PM
43	was waiting for the next SWALCO Lake Zurich site.	11/9/2016 12:06 PM
44	Wasn't aware of this local option	11/9/2016 12:04 PM
45	For years, many many times I phoned many different dept. in Lake Zurich government, asking where I could leave electronics and household chemicals. NO ONE ever mentioned the Cuba Township Facility. This is very frustrating. Maybe you should let everyone in L.Z. departments know the Cuba Township facility has been available.	11/8/2016 11:15 AM
46	Want to make sure they are recycled properly	11/8/2016 5:59 AM
47	Didn't know we had options	11/7/2016 9:21 PM
48	Just moved to LZ in May and recycled most things before the move.	11/7/2016 2:34 PM
49	Hard to find a close electronics drop point	11/7/2016 12:50 PM

At Your Door Electronics & Chemical Pickup

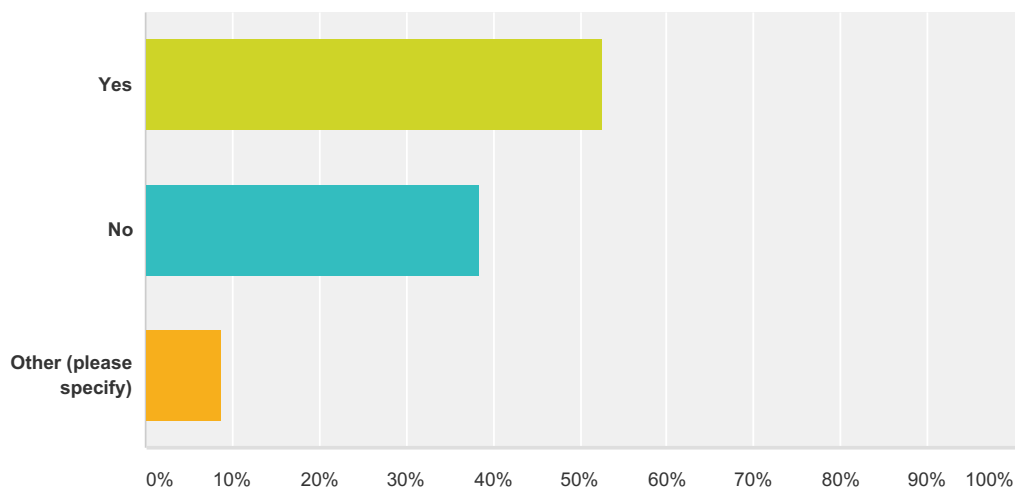
50	I didn't know there is a site somewhere on Cuba Rd.	11/7/2016 8:42 AM
51	unaware of where drop off sites are	11/6/2016 9:10 PM
52	Looking to recycle alkaline batteries even though SWALCO says they can go in trash	11/6/2016 7:49 PM
53	Need to pick up from a work location	11/5/2016 9:56 PM
54	Just haven't gotten around to it. We do this often though	11/5/2016 4:38 PM
55	Had no idea where to drop off. Thought one further north was closed, so thought there were no options	11/5/2016 3:58 PM
56	Collect for awhile to avoid multiple trips.	11/5/2016 10:04 AM
57	Husband not ready to part with the electronics.	11/4/2016 9:24 PM
58	Haven't gotten around to it	11/4/2016 8:45 PM
59	Am not aware of where the sites are located	11/4/2016 7:30 PM
60	Not aware of the program	11/4/2016 6:19 PM
61	Need a place for the long fluorescent bulbs	11/4/2016 4:21 PM
62	Saving chemicals for the spring event	11/4/2016 4:14 PM
63	I did!	11/4/2016 3:51 PM
64	Usually prefer to donate	11/4/2016 2:38 PM
65	Have only a few items. Sites are a long way away (more that 10 miles	11/4/2016 1:26 PM
66	accumulating	11/4/2016 12:26 PM
67	I wait until we more than just a couple items	11/4/2016 11:41 AM
68	Missed dates when out of town or had company	11/4/2016 11:37 AM
69	Have to remember kitty litter for excess paint	11/4/2016 10:41 AM
70	Wasn't aware of location.	11/4/2016 10:10 AM
71	Just haven't had time yet	11/4/2016 9:58 AM
72	just haven't gotten around to it	11/4/2016 9:47 AM
73	low priority	11/4/2016 9:47 AM
74	Schedule hassles, not open evenings/weekends	11/4/2016 9:42 AM
75	Had no idea this was available	11/1/2016 1:49 PM
76	hours of operation	11/1/2016 12:39 PM
77	Just haven't gone at this time	11/1/2016 8:18 AM
78	Didn't know where to go or what the hours are	10/31/2016 7:46 PM
79	Waiting to have enough to make the trip worthwhile.	10/31/2016 4:47 PM
80	Difficulty finding an electronics recycling facility	10/31/2016 4:31 PM
81	Haven't seen one scheduled recently.	10/31/2016 9:58 AM
82	I had no idea this was an option.	10/30/2016 6:38 PM
83	Disposal after spring clean-up	10/28/2016 8:26 PM
84	haven't done it yet	10/28/2016 5:09 PM
85	need to find time to do everything	10/28/2016 7:37 AM
86	Not always available at the designated days recycling is scheduled	10/27/2016 9:15 PM
87	Had no idea about this option	10/27/2016 1:13 PM
88	No where to go with items	10/27/2016 10:20 AM
89	Plan to go later this week	10/27/2016 9:18 AM
90	chemicals are not accepted at all locations	10/25/2016 4:09 PM

At Your Door Electronics & Chemical Pickup

91	Did not know there was a local drop off location	10/25/2016 2:17 PM
92	I wait until I have a lot at once to make the trip worthwhile	10/24/2016 5:21 PM
93	Hours of Operation are limited	10/24/2016 1:35 PM
94	didn't know where we could drop off items	10/24/2016 10:11 AM
95	Finding the time to gather all of the unwanted electronic items in my house and finding time to take them to the drop-off site	10/24/2016 1:24 AM
96	Did not know there was an option	10/23/2016 5:31 PM
97	Inconvenient and not sure what is accepted where	10/23/2016 5:21 PM
98	did not know these options were available. I will be dropping off this week now.	10/23/2016 1:53 PM
99	Not sure where to go	10/23/2016 10:57 AM
100	bring when I have enough for a trip	10/22/2016 12:59 PM
101	Haven't found the time	10/22/2016 9:51 AM
102	Need to figure out how to wipe hard drive	10/22/2016 7:17 AM
103	drop off times not very convenient	10/22/2016 7:00 AM
104	in use	10/22/2016 1:07 AM
105	limited times available for recycling.	10/21/2016 10:46 PM
106	Didn't know where to take them	10/21/2016 8:01 PM
107	Procrastination	10/21/2016 6:19 PM
108	No evening or Saturday hours.	10/21/2016 4:49 PM
109	forget	10/21/2016 4:38 PM
110	don't understand the rules & dates around when & what can & cannot be recycled when and where	10/21/2016 3:32 PM
111	Waiting for enough stuff to justify the trip	10/21/2016 3:17 PM
112	Was not aware this service was available	10/21/2016 12:44 PM
113	Haven't gotten to it.	10/21/2016 11:32 AM
114	Need better options to recycle fluorescent bulbs	10/21/2016 11:14 AM
115	Hours	10/21/2016 10:58 AM
116	Not physically able to take items to facility.	10/21/2016 10:53 AM
117	lazy	10/21/2016 10:51 AM
118	Waiting for the specific date to drop off	10/21/2016 10:45 AM
119	Don't know where the drop off facility is located	10/21/2016 10:44 AM
120	Inconvenient hours of service	10/21/2016 10:40 AM
121	ELDERLY	10/21/2016 10:33 AM

Q6 The Village is considering a new program with Waste Management to expand electronics and household chemical recycling. The new program is called "At Your Door" and would allow residents to contact Waste Management to request a front door pick-up of electronics and chemicals. The cost of this service upgrade would be \$13.80 per house per year, with unlimited pick-ups allowed. The program is not an opt-in program, so all residents would be required to be enrolled in the program for at least two years and the additional charge would appear on all Waste Management customer bills. Would you support this service upgrade?

Answered: 575 Skipped: 40



Answer Choices	Responses
Yes	52.70% 303
No	38.43% 221
Other (please specify)	8.87% 51
Total	575

#	Other (please specify)	Date
1	We already lugged our big TVS to the Barrington drop off. I don't have a problem with dropping off smaller elec or chemicals at the sites	11/15/2016 10:03 PM
2	no, bill is already too much. 13.80 is too much for what I usually have.	11/13/2016 3:39 PM
3	No! I already pay for this in my taxes.	11/13/2016 1:26 PM

At Your Door Electronics & Chemical Pickup

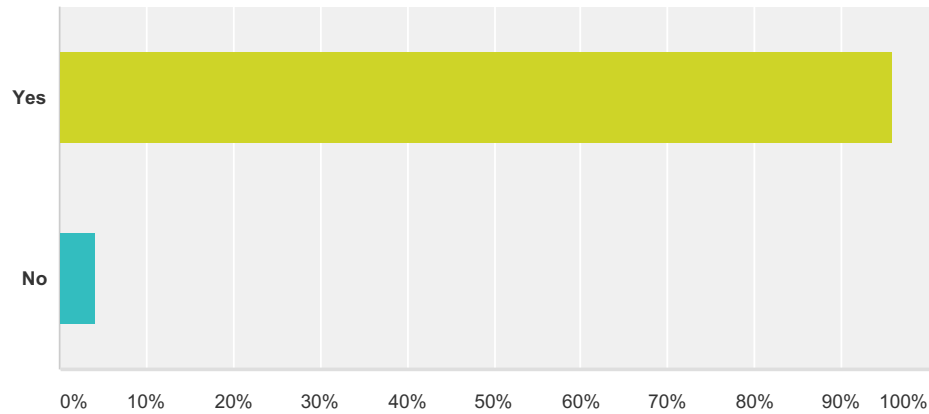
4	Maybe	11/12/2016 9:18 AM
5	I don't feel the need for it at this time; would like LZ to organize annual SWALCO program like the one I visited at May Whitney back at least 5 yrs.	11/11/2016 2:39 PM
6	About time! So worth this!	11/10/2016 6:25 PM
7	Rather keep it separte, Not in favor of them handling it. I am unincorporated lake county. Not consider in a village.	11/10/2016 11:21 AM
8	Maybe - seems too high of a price	11/10/2016 11:14 AM
9	Should be a fee per service, with ability to request pick up online option	11/10/2016 8:34 AM
10	I love the idea but needs to be comprehensive, able to take everything that could be dropped off at chemical or electronic recycling sites.	11/10/2016 12:45 AM
11	Id rather pay \$13 per pickup	11/9/2016 10:04 PM
12	Unsure due to cost versus usage	11/9/2016 8:44 PM
13	Would rather not	11/9/2016 5:39 PM
14	I would be interested in an opt in, or one time fee as I do not have a need regularly for this additional service.	11/9/2016 1:43 PM
15	I'm not sure, maybe	11/9/2016 1:34 PM
16	This should be an option in program. Or perhaps pay each time you use the service	11/9/2016 12:28 PM
17	Periodic drop off events is enough	11/9/2016 12:16 PM
18	I thought you said this service was available at a Cuba Township.Facility?	11/8/2016 11:16 AM
19	would have to discuss with my spouse	11/7/2016 1:08 PM
20	Lower the cost and this would work .	11/7/2016 7:21 AM
21	maybe but I don't think I would have enough to justify paying extra. It's not difficult for me to use the drop off facility.	11/5/2016 9:59 PM
22	WM contract should be revisited. Even though \$1.25 a month may not be a lot of money, the current cost is high enough that village should negotiate with WM to accept Elec and Chem at current rates.	11/5/2016 5:44 AM
23	It's a good idea, and the cost broken into monthly cost is good. Right now, we are working our way down to eliminating the last of the electronics and the chemicals.	11/4/2016 9:31 PM
24	I'm indifferent. It's not a huge cost, but I'm not sure how often I would use the service.	11/4/2016 5:01 PM
25	What like an idea of what items would be accepted. If everything is covered YES	11/4/2016 4:24 PM
26	Spring recycling events fill my need to dispose of items	11/4/2016 4:15 PM
27	Not a big deal to hold and drop off once year, but price very reasonable	11/4/2016 2:45 PM
28	uncertain	11/4/2016 2:22 PM
29	No way. For the few times a year that I recycle electronics, I can save the \$14 on something else. I shouldn't have to pay to recycle. I would rather the inconvenience to drive somewhere then pay that fee.	11/4/2016 12:37 PM
30	I would not want to add this service if SWALCO would still be providing this service.	11/4/2016 10:47 AM
31	The manufactureres should be paying to recycle the old products when a new one is purchased!	11/4/2016 10:30 AM
32	Most household chemical & electronics recycling is on an as-needed basis and dropping off at a known location would be more beneficial	10/31/2016 4:34 PM
33	what chemicals? paint? pesticides?	10/28/2016 7:38 AM
34	I prefer the free drop off site, but we need to have something or electronics will go into the landfill again	10/27/2016 9:19 AM
35	Absouletly not!!!	10/24/2016 1:26 AM
36	If I had to, I would.	10/23/2016 10:07 PM
37	I would like to know what type of items would be included in the service.	10/23/2016 7:17 PM
38	Would prefer a special pick up/payment option	10/23/2016 10:59 AM
39	Just need better locations & longer hours to leave items off.	10/21/2016 11:08 PM
40	Not Sure we have enough items for \$165 per year	10/21/2016 8:53 PM

At Your Door Electronics & Chemical Pickup

41	Not a problem for us to take our stuff to free recycling places. However, if those places are actually closed as threatened by the stat, we would support a cheaper yearly fee for pick up (no more than \$10).	10/21/2016 5:29 PM
42	Yes, if I can truly recycle what I have to recycle -- if the recycling really includes only 2 types of specific chemicals and/or electronics then forget it.	10/21/2016 3:34 PM
43	As a single household user, I am already paying way toooo much for waste disposal. I pay the same amount as a family of 6 - even tho I only have enough garbage/recycling to put out every other week. As a retired homeowner, please DO NOT add another unneeded charge to my bill!	10/21/2016 1:36 PM
44	yes, but in a townhome condo association, others may not agree to the cost	10/21/2016 12:10 PM
45	Should be included in current fee not extra	10/21/2016 11:09 AM
46	Not sure, depends on how easy it is to set up with WM	10/21/2016 11:03 AM
47	more dates at local government facilities...then have WM do a large pickupbut honestly I could see doing iot for a couple of years to get everyone's old items cleared out	10/21/2016 10:50 AM
48	Please include a manner to recycle alkaline batteries as well	10/21/2016 10:47 AM
49	don't like extra charges - costs in LZ and Lake County, ie taxes, already too high to support additional costs for services since everything increases yearly as it is	10/21/2016 10:47 AM
50	Undecided. Mlght be worth the extra \$1-ish per month. Concerned about rate increases.	10/21/2016 10:41 AM
51	Yes for only one year	10/21/2016 10:39 AM

Q7 Are you a Village of Lake Zurich resident?

Answered: 575 Skipped: 40



Answer Choices	Responses	
Yes	95.83%	551
No	4.17%	24
Total		575